

An ISO 9001:2008 Certified Company



## Scout Group Profile

**ISO 9001:2008 Certified Company**

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### Regional Offices

Delhi | Cochin | USA | UK



Software Development | Web Designing | Parking Solutions | Consultation | HR & Recruitment | ISO Certifications

**Delhi (IN) | Cochin (IN) | Bangalore (IN) | London (UK) | Wisconsin (USA)**

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### 1. ABOUT US



Scout Group is a Comprehensive Solutions Development Company which strives to “DELIVER”. With astute domain knowledge and passion for excellence we have implemented business critical solutions in the fields of Business Consultancy & Business Process Outsourcing, Application Development, Web Designing Solutions and Specialist Recruitment and Training, Automated Parking Solutions and ISO Certifications.

With our broad reach across industries, functions, and geographies, we speak our clients’ language. We live where they live. We develop an in-depth understanding of their businesses. We help people and companies explore extraordinary opportunities, manage and sustain growth, and maximize efficiency and revenue.

Scout proudly operates from three geographies - India, The UK and The US. This enables us to understand the varied needs of our clients and their businesses.

### 2. VALUES

The values which form the foundation of how everything in the organization works, accentuate our commitment to:

- **Integrity & Ethics** - We must practice the highest standards of professionalism, integrity, fairness, and high moral and ethical standards at all times.
- **Pursuit of Excellence** - All projects and service deliveries must be completed with the highest attainable quality and client satisfaction without reference to monetary compensation and with complete adherence to agreed timescales.
- **Develop Relationships** - Strong relationships must be built based on understanding, co-operation and teamwork. Every relationship must be valued, respected and strengthened and we must earn the trust and respect of our customers, peers, and other stakeholders.

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### Vision

To help our Clients in implementing business critical solutions to enhance productivity and efficiency while delivering measurable results.

### Mission

To be the preferred partner, powered by ardent minds, creating solutions for our clients to excel.

### Our Commitment



We understand and appreciate that every company has its own culture, values and business expectations. At Scout Group, we not only spend time understanding your individual challenges and designing and developing an effective solution to solve them, but we also implement those solutions by working in partnership with you to achieve the optimum end result. The key to this partnership lies in securing an understanding of your business strategy and needs to create a bespoke solution.

Therefore, commitment of Scout Group lies in the honest, timely and quality assured deliverables to its Clients by building a long lasting relationship in terms of providing the service which exceeds their expectations.

Every successful business is powered by a workforce of dedicated employees. Our solutions will help you create and sustain a winning culture.

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### 3. SERVICES

Scout's integrated network of developed facilities is complemented by onsite, offshore and near-shore capabilities in major international markets. This has helped our Clients choose solutions that meet their global sourcing needs.

Our global delivery centers deliver significant benefits, driving business optimization through technical solution development capabilities and process expertise, keeping Clients' management overheads to a minimum. We offer a variety of structured global delivery models to meet clients' individual needs, improve their ROI and enhance service levels.

Scout Group caters the followings needs of its Clients:

1. Software Development
2. Web Designing
3. Automated Parking Solutions
4. Consultation
5. HR & Recruitment
6. ISO Certifications

#### Software Development



Scout's Software Development Services practice provides application development, deployment, maintenance, application management, and application process integration. We assist our Clients in adapting to evolving business needs by defining, designing and developing applications tailored to meet their dynamic business requirements.

The application development practice delivers applications that meet standards of quality, flexibility, reliability, security and deployment. Our application maintenance services help you to optimize the best results from your existing applications. Our application process integration practice enables our clients to seamlessly integrate new applications with their existing business processes.

We provide Application Services in Java, C++, C, C#, C#.NET, VB, VB.NET, PHP, HTML, ASP.NET, MySQL, and MSSQL and in all other core platforms.

#### Embedded Technology Services

Scout's Embedded Technology Services has a competent team developing embedded technologies using microprocessors and PLC along with the frontend management interface for both client and servers/NOC.

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These services include:

- a. Embedded System Designing
- b. Embedded Application Development
- c. Designing and Implementing Data Acquisition and Industrial Control Systems
- d. Microprocessor & PLC Programming Web Designing & Development

## Web Designing & Development



Scout Web Designing & Development is a full service web design company providing web development solutions for companies or individuals interested in outsourcing their web design and website development needs. We are pioneer in providing total offshore and local web based solutions for small to large enterprises as well as other web design companies. Solutions that empower SME, large corporate companies or other web solution providers with a competitive advantage by enabling them to focus on their core activities rather than identifying website requirements and do the programming and development works. We deliver high quality web solutions and website services through our motivated and qualified specialist teams which are focused on exceeding clients' expectations every time. We specialize in best-of-breed website design, web enabled applications, flash/multimedia developments and graphics design.

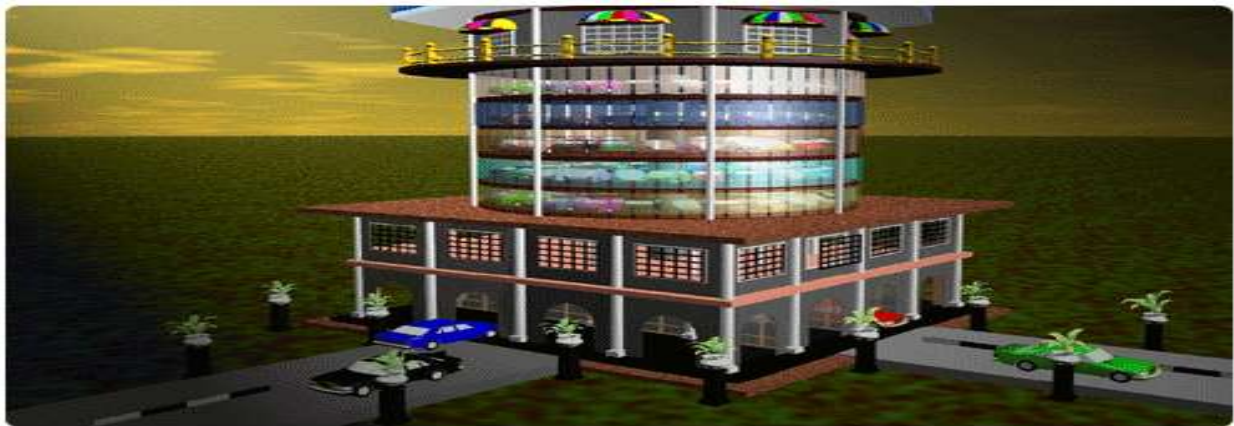
### Services Scope

<b>Web Design Services</b> <ol style="list-style-type: none"> <li>a. Original Website design or redesign</li> <li>b. Flash, Photoshop, Swish</li> <li>c. Web 2.0 standard XHTML, CSS</li> <li>d. Use of mootools, jquery and prototype</li> <li>e. Website maintenance, update &amp; support</li> </ol>	<b>Dynamic Web Developments</b> <ol style="list-style-type: none"> <li>a. Web development with PHP / MySQL</li> <li>b. Web development with XHTML / Ajax</li> <li>c. Shopping cart development solution</li> <li>d. E-commerce business site development</li> <li>e. PayPal integration</li> <li>f. Portal / dating / gallery site development</li> </ol>
<b>CMS &amp; Customization</b> <ol style="list-style-type: none"> <li>a. Customization of MAMBO, JOOMLA</li> <li>b. Customization of WordPress</li> <li>c. Customization of GALLERY, Coppermine</li> <li>d. Customization of OSCOMMERCE</li> <li>e. Customization of CREloaded, OSCmax</li> <li>f. Customization of PHPbb, VBulletin, IPB</li> <li>g. Any open source CMS system</li> <li>h. Proprietary CMS system based on php</li> <li>i. Customization of template monster</li> <li>j. Any flash or non-flash templates</li> <li>k. Custom Joomla component creation</li> <li>l. New module creation per specification</li> <li>m. Custom flash CMS development</li> </ol>	<b>Flash &amp; Multimedia</b> <ol style="list-style-type: none"> <li>a. Animated flash presentation</li> <li>b. Corporate CD or digital brochure</li> <li>c. PowerPoint to flash conversion</li> <li>d. Flash intro or flash animated logo</li> <li>e. Flash banner design</li> <li>f. Flash CMS</li> </ol>

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Graphics Design	Other Services
a. Graphics design for web and print b. Corporate logo design c. Brochure design d. Letterhead design e. Business card design	a. Web Hosting b. Search Engine Optimization c. E-Commerce

### Automated Parking Solutions



The proposed multilevel modular automobile parking system is an innovative mechanical method which offers a range of uniqueness, along with novel space\* (3 - XXX Nos. a 25 mtr x 25 mtr of space can accommodate 300 cars\*) and time saving features\*(park in or park out in a single stretch.) in many aspects.

The structure integrates a foundation of concrete and steel composition with automatic functional devices and manipulation mechanisms. The entire parking system is controlled from a central computer through customized software to enable fully automated storage and retrieval of the automobiles within a stipulated time. Optional features for accommodating multiple numbers of automobiles in a single stretch for storage or delivery is possible. There are higher provisions for replacing timely anomalies that may occur anywhere in the passages.

#### Advantages

- a. **Space** - Maximum utility with minimum space: Circular shape of space according to the availability.
- b. **Extreme Feasibility** - In addition to a standalone structure this can be attached with Office, Shopping facilities, Revolving Restaurants etc.
- c. **Man Power** - Single attendant, for any unforeseen situations like power failure, total system can be operated manually by a single person
- d. **State-of-the-art Technology**- Blended with analog science to digitized version for routine performance
- e. **Efficiency** - Low energy consumption, man power and Optimal in space occupation and access time
- f. **Safety** - Intact, no possibility for intervention of unexpected happenings
- g. **Credibility** - Depositor\* only can get back the automobile
- h. **Industrial Aspect** - Ergonomic, quick and fast access compiled with various utilities
- i. **Economical** - Conceived exclusively for areas with high population density
- j. **Facade** - Can be protected from dust, rain or sun

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### Consultation



For some people, outsourcing an IT or Non IT project may seem like a daunting task, for others, they may not know exactly what they require or if it can be achieved. Scout provides a full consultation service to anyone that wishes to discuss their projects. Our experienced consultants come from a business background which is backed up by technical and industrial knowledge ensuring you get relevant advice and guidance.

Our consultants will have a number of meetings with you over the phone or one of the instant messengers. For some clients we can even arrange to have the consultant fly to your office for a face to face meeting. Alternatively, you could arrange to come and spend some time at the Scout offices.

#### Who is our consultation service for?

- a. Clients who have never outsourced an IT project before
- b. Clients who need technical guidance on a project
- c. Clients who need business guidance on a project
- d. Clients who need assistance defining the features and functionality of a project
- e. Clients who require a face to face meeting prior to starting the project

Our areas of expertise are listed below. We provide consultation in the following domains:

- |   |   |
|---|---|
| 1. Handwriting Services                     | 22. Accounting and Book-Keeping             |
| 2. HR Services                              | 23. Animation & Multimedia Design Services  |
| 3. Integration & Management                 | 24. B2B Sales Process                       |
| 4. Intellectual Property Research           | 25. Billing Services                        |
| 5. Internet Marketing Services              | 26. Biotechnology & Life Science Services   |
| 6. IT Support Services                      | 27. Business & Market Research              |
| 7. Legal Services                           | 28. Business & Technical Analysis           |
| 8. Legal Services                           | 29. Business Consulting Services            |
| 9. Litigation Services                      | 30. Call Centre Services                    |
| 10. Medical Billing Services                | 31. Clinical Research Outsourcing Services  |
| 11. Medical Content & Services              | 32. Content Proofreading & Editing Services |
| 12. Network & Infrastructure Management     | 33. Content Writing & Development Services  |
| 13. Online Education                        | 34. Data Entry Services                     |
| 14. Payroll Outsourcing Services            | 35. Data Mining Services                    |
| 15. Publishing Services                     | 36. Data OR Audio Transcription Services    |
| 16. SEO Services                            | 37. Data Research & Analysis Services       |
| 17. Software Development Services           | 38. Database Development                    |
| 18. Training & Consultancy                  | 39. DTP and Typesetting Services            |
| 19. Translation and Interpretation Services | 40. E-Learning Services                     |
| 20. Web Based Marketing Services            | 41. Engineering Design                      |
| 21. Web Design and Development Services     | 42. Financial Risk Management               |

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### HR & Recruitment



Scout has its workforce spread across the globe with a single objective to fulfil, to hunt the correct talent for our Clients. We believe in knowing our customer thoroughly because each and every organization has different culture, values and expectations of its employees. The workforce solutions provided by us have a greater conversion rates because we better understand our Clients so it becomes easier for us to tailor our search and the field of candidates.

We establish strategic business alliance with our Clients to fulfil their short term and long term business objectives. Once we understand our Clients requirement we are able to source the people with the right skill set, aptitude, attitude and commitment to help our Clients to achieve their goals. We also meet the offshore requirements of our Clients by sourcing skilled professionals across the globe to execute projects within the given deadlines.

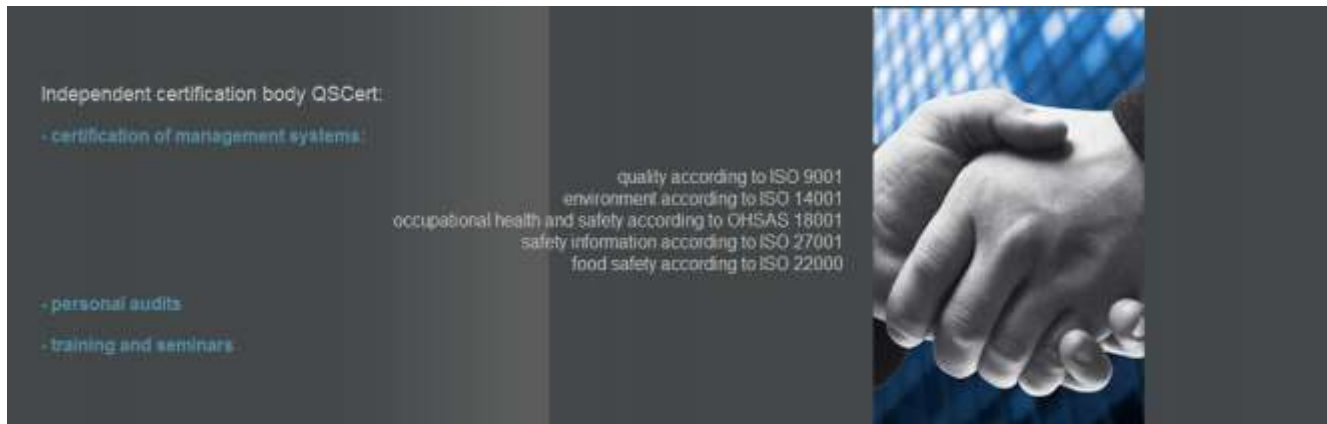
In today's age every business is powered by a workforce of dedicated resources Allow Scout to power your winning team and create win-win situation for both Scout and your organization.

Some of our recruitment services:

1. Permanent Staffing
2. Information Technology
3. IT Enabled Services
4. Non IT Services
5. Temporary Staffing
6. Recruitment Services
7. Executive Search
8. Payroll Service

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### ISO Certifications



Scout's ISO certifications wing, QSCert India, is one of the fastest growing multinational Certification Body consisting of highly experienced professionals offering the latest in systems certification and promoting quality concepts. QSCert is originally registered in Slovakia, European Union and accredited from **Czech Accreditation Institute (CAI)**. CAI is a member of international organizations (EA, ILAC, and IAF) and signatory of the multilateral agreements of EA (European level), ILAC and IAF (World level) on mutual recognition of results of accreditation. These issues guarantee professional level of work and approach of CAI.

#### Accreditation

The certification body QSCert is the first certification body in the Slovak Republic which has been accredited to certification of quality management systems according to ISO 9001:2008 and quality management systems for suppliers of NATO AQAP 2110:2003.

The QSCert is accredited by the **Czech Accreditation Institute (CAI)** for certification of the following management systems:

- Quality management systems according to **ISO 9001**
- Occupational health and safety management systems according to **OHSAS 18001**
- Environmental management systems according to **ISO 14001**
- Information Security Management Systems according to **ISO/IEC 27001**
- Food safety management systems according to **ISO 22000**

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#### 4. CLIENTS



Digital Armour provides IT infrastructure installation, support, 24x7x365 monitoring and support, software applications development and support, IT security services, data storage, VoIP solutions to medium sized businesses in Australia. We work with all Operating systems.



SiteContent4U is a leading Search Engine Optimization company which provides comprehensive solutions for Website Marketing, Link Building, and Search Engine Optimization.



ZyberOps is service provider delivering a complete range of technology-enabled business solutions that fulfill the strategic objectives of our clients.



A sourcing services company providing procurement and agency services to a wide range of industries.



Zelta Technologies & Services supports manufacturers and service providers right from “marketing & sales” to “deployment & implementation” to “support & maintenance” and related ancillary services.



Virgin Avenues has been in the business of outsourcing since 2001. They have been outsourcing voice based processes to the call centers. We currently have 11 call centers working for us in India, with an agent base of over 700.



Global Marketing Services emerged on the corporate horizon in 1996 as a professional services company specializing in sourcing high-end technology products and services for the space and defense sector.



Base Corporation is a leading battery and UPS service provider with 26 branches in India. It's an ISO 9001: 2008 company.



Providing remote virus removal solutions to customers worldwide.



WILO SE is one of the leading manufacturers of pumps and pump systems for heating, cooling and air-conditioning technology and for water supply and sewage disposal. The company was founded in 1872 by Louis Opländer as a copper and brass goods factory and now has subsidiaries in more than

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50 countries and employs about 6,000 personnel throughout the world. In 2006, turnover amounted to 873 million euros.



IT AsIsT Managed Services is an affordable, globally deliverable and business-friendly service from the house of Dhanush to achieve optimized ROI and thereby maximize IT Infrastructure productivity.



London School of IT Education has come with the objective to provide online education in the field of IT throughout the Globe. We have designed a big bunch of online courses with online Certification program. LSOIT is a well established IT skills online training institute and we have been training a diverse range of students around the Globe successfully.



In 2006 Managala Restaurants was reconstituted as Managala Dining Private Limited rolling out two new formats and a national growth plan in order to cater to the growing markets in Takeaways.



MindEye is a pioneer in offering reliable outsources services to its clients across the globe. Te offer wide spectrum of Services, which delivers superior value and minimizes the operational cost.



Adunik is thus a telecom convergence telephony company in India and proposes to start Multi-play telephony services in India.



Future Technology is one of the leading consultants companies in the field of networking. Future Technologies provide A-Z solutions for networking requirements of the organizations.



Dhanush is an information technology service and support company with a primary emphasis is offering our services for the installation, servicing and support of computer networks, network servers, and workstations.



A & A Computer Enterprise was set up in 15 June 2003 through a joint venture of Astro Computer Enterprises and A-Max Computer Services. Through this combined entity, A&A are able to provide a much wider range of services at affordable price.



Webhaat offers Offshore Web Development Services, Outsourced Website Solutions, E-commerce Website Development, Java based programming and database management services.



Redox Technologies, a Delhi (India) based Company, provides Offshore Software Development, Software Outsourcing, Offshore Outsourcing, Website Design and Web Application Development Services to Clients Globally.

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Brigade has been established with the aim of providing whole gamut of management services with focus on providing Accounting, Taxation and Legal Outsourcing Services in India. They have built up a network of dedicated professionals in each field of the services that they offer.



Analogic Computers is an UK based company and a one stop solution to computer sales, repairs & upgrades, wireless networking, maintenance and web designing & maintenance.



Multitech Hydrosystems is a Pune based partnership company for distribution of State of art technology Grundfos Pumps, Booster Pumping Systems for Domestic use as well as for High Rise Buildings & HVAC systems in year 1995, after gaining 20 years experience in marketing of various Pumps.



Mather & Platt Pumps Ltd, a subsidiary of WILO SE, Germany, is one of the pioneers in the design & manufacture of Centrifugal Pumps & Pumping systems. An ISO 9001, ISO 14001 & 'CE' compliance certified company offers a wide range of pumps (up to 50,000 m<sup>3</sup>/hr ) & valves (up to 2600 mm)



BLR is committed to service the customers by offering complete logistics & supply chain solutions.

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### 5. OUR PARTNERS



Soais is exclusive payroll partner for Scout; SOAIS is driven by passion, people and process to ensure that we constantly improve the customer experience. We focus exclusively on maximizing customer's returns through global delivery model. SOAIS is headquartered in Bangalore with offices in Gurgaon and Chicago.



Scout has partnered with London School Of IT Education with the objective to provide online education in the field of IT throughout the Globe. We have designed a big bunch of online courses with online Certification program. LSOIT is a well established IT skills online training institute and we have been training a diverse range of students around the Globe successfully.

### 6. THE SCOUT GROUP TEAM



Success of any organization depends upon the people leading the organization. Scout is lead by a group of professionals who have rich experience in various business domains such as Information Technology, Business Management, Education, BPO Services etc. Scout's competent management team has made it a successful entity amongst its competitors.

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**Scout Group | Solutions Made Simple**

Software Development | Web Designing | Parking Solutions | Consultation | HR & Recruitment | ISO Certifications

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